FERRERO

Sustainability Scorecard 2020



19

Group plants ISO 50001 certified

21

Group plants ISO 14001 certified

71.5%

of the purchased electricity for our manufacturing plants comes from renewable sources 100%

green electricity purchased in Europe for our manufacturing plants

96.6%

waste recovery rate

-4.3%

decrease in water intensity compared to Fiscal Year 2018/2019

82.9%

of packaging recyclable, reusable or compostable (100% by 2025)

Our SBTi approved Climate Goals:

- Reduce absolute Scope 1 and 2 emissions by 50% from a 2018 base year by 2030 at global level
- Reduce Scope 1, 2 and 3 emissions intensity by 43% per tonne of product produced from a 2018 base year by 2030 at global level



100%

sustainable cocoa beans sourced through independently managed standards. The target has been extended to include chocolate sourced from third parties.

92%

of cocoa volumes sourced from dedicated Ferrero farmer groups

118,000

Almost 118,000 farmers were trained in Good Agricultural Practices in our cocoa supply chain and more than 164,000 ha were covered by our deforestation risk assessments in our cocoa supply chain

LAUNCHED

Ferrero Hazelnut Charter outlining our commitments and requirements based on our selected priorities in three areas: Human Rights and Social Practices, Environmental Protection and Sustainability, and Supplier Transparency **450**

In our Hazelnut supply chain during the 2020 growing season, our teams visited more than 450 orchards a day, covering more than 75,000 ha and engaging 24,708 farmers.

100%

RSPO certified palm oil as segregated for Ferrero products and the acquired company Thorntons, full traceability to 108 palm oil mills and 99.96% traceability to 525 plantations.

100%

certified cane sugar sourced through Bonsucro and Altromercato

100%

cage free eggs in Europe (worldwide by 2025)



1,560,000

In Fiscal Year 19/20, across 23 Ferrero production plants, 6 HCo manufacturing plants we carried out over 1,560,000 controls on raw materials in addition to the controls on semi-finished and finished products and over 1,350,000 controls on primary and secondary packaging including organoleptic and defect detection tests.

75

tests required by the Ferrero Toys Testing Protocol (vs.45 regulatory requirement) 100

Products Data Records (covering 95% of our core marketed volumes) assessed for their nutritional impacts: in FY 19/20, around 65% of our volumes were marketed in a serving size of 100 kcal or less and only around 7% exceeded 150 kcal per serving

EU PLEDGE

commitment monitoring showed a 98.8% for television advertising and 100% for online advertising



20,000

Conducted an employee survey with more than 20,000 employees, with a participation rate of over 70%

5%

Reached the target of 5% increase of womer in managerial position (baseline August 2015

17

Regional Diversity & Inclusion Ambassador nominated to work as a network on D&I programmes 600,000

Almost 600,000 training hours delivered by Ferrero University with more than 24,000 participants

DEFINED

a global Health and Safety strategic plan with long-term orientation and to increase safety performance

81

million users reached with Kinder Joy of moving editorial plan on social channels in the period: March-November 2020