

GRI-INDIKATOREN

Indextabelle der GRI-G3-Indikatoren. Diese enthält einige der Indikatoren des „Supplements für den Lebensmittel verarbeitenden Sektor“ („Food Processing Sector Supplement“, Entwurf vom 24.08.09) aus dem Bericht zur sozialen Verantwortung des Unternehmens 2008/09. Die Tabelle gibt für jeden Indikator Folgendes an: eine Zusammenfassung des Inhalts, die entsprechende Stelle im Bericht sowie den Grad der Erfassung (T = Total; P = Partiiell; NA = Nicht anwendbar).



ORGANIZATIONAL PROFILE INDICATORS	LEVEL OF COVERAGE	PAGE
1. STRATEGY AND ANALYSIS		
1.1 Statement from the most senior decision-maker of the organization (e.g., CEO, chair, or equivalent senior position) about the relevance of sustainability to the organization and its strategy	T	2-3
2. ORGANIZATIONAL PROFILE		
2.1 Name of the organization	T	23
2.2 Primary brands, products, and/or services	T	12-13
2.3 Operational structure of the organization, including main divisions, operating companies, subsidiaries, and joint ventures	T	10-11, 23
2.4 Location of organization's headquarters	T	23
2.5 Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report	T	10-11, 16
2.6 Nature of ownership and legal form	T	23
2.7 Markets served (including geographic breakdown, sectors served, and types of customers/beneficiaries)	T	8-11
2.8 Scale of the reporting organization (number of employees, net sales or net revenues, quantity of products or services provided)	T	13, 16, 40
2.9 Significant changes during the reporting period regarding size, structure, or ownership	T	10
2.10 Awards received in the reporting period	T	14-16, 28, 54, 56

ORGANIZATIONAL PROFILE INDICATORS		LEVEL OF COVERAGE	PAGE
3. REPORT PARAMETERS			
REPORT PROFILE			
3.1	Reporting period for information provided	T	Cover
3.2	Date of most recent previous report	NA	
3.3	Reporting cycle	T	Cover
3.4	Contact point for questions regarding the report or its contents	T	Cover, 24, back cover
REPORT SCOPE AND BOUNDARY			
3.5	Process for defining report content	T	Cover, 24
3.6	Boundary of the report	T	Cover
3.7	State any specific limitations on the scope or boundary of the report	T	Cover
3.8	Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations	T	23, 25
3.10	Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement	NA	
3.11	Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report	NA	
GRI CONTENT INDEX			
3.12	Table identifying the location of the Standard Disclosures in the report	T	92-97
4. GOVERNANCE, COMMITMENTS TO EXTERNAL INITIATIVES, STAKEHOLDER ENGAGEMENT			
GOVERNANCE			
4.1	Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight	T	23-24
4.2	Indicate whether the Chair of the highest governance body is also an executive officer (and, if so, their function within the organization's management and the reasons for this arrangement)	T	23
4.3	For organizations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members	T	23
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body	T	23-24, 42

STAKEHOLDER ENGAGEMENT		
4.14	List of stakeholder groups engaged by the organization	T 24-25
4.15	Basis for identification and selection of stakeholders with whom to engage	T 24

ECONOMIC PERFORMANCE INDICATORS		LEVEL OF COVERAGE	PAGE
MARKET PRESENCE			
EC6	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation	P	35, 68-72
EC7	Procedures for local hiring and proportion of senior management hired from the local community at locations of significant operation	P	34-36, 40-44, 68-72
INDIRECT ECONOMIC IMPACTS			
EC8	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement	T	28-31, 34-36, 41, 86

ENVIRONMENTAL PERFORMANCE INDICATORS		LEVEL OF COVERAGE	PAGE
MATERIALS			
EN1	Materials used by weight or volume	P	60, 87, 90
EN2	Percentage of materials used that are recycled input materials	T	90
ENERGY			
EN3	Direct energy consumption by primary energy source	T	87
EN6	Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives	T	82-88
EN7	Initiatives to reduce indirect energy consumption and reductions achieved	T	82-88
WATER			
EN8	Total water withdrawal by source	T	87
EMISSIONS, EFFLUENTS, AND WASTE			
EN16	Total direct and indirect greenhouse gas emissions by weight	T	87
EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved	T	82-91
EN19	Emissions of ozone-depleting substances by weight	T	87
EN22	Total weight of waste by type and disposal method	T	87

PRODUCTS AND SERVICES		
EN26	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation	T 82-91
TRANSPORT		
EN29	Significant environmental impacts of transporting products and other goods and materials used for the organization's operations, and transporting members of the workforce	P 88

SOCIAL PERFORMANCE INDICATORS		LEVEL OF COVERAGE	PAGE
LABOR PRACTICES AND DECENT WORK			
EMPLOYMENT			
LA1	Total workforce by employment type, employment contract, and region	T	40
LABOR/MANAGEMENT RELATIONS			
LA4	Percentage of employees covered by collective bargaining agreements	T	42
OCCUPATIONAL HEALTH AND SAFETY			
LA8	Education, training, counseling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases	T	43, 60, 62
TRAINING AND EDUCATION			
LA10	Average hours of training per year per employee by employee category	P	45-47, 60
LA11	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings	T	34-35, 42, 45-47
DIVERSITY AND EQUAL OPPORTUNITY			
LA13	Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity	P	40
HUMAN RIGHTS			
INVESTMENT AND PROCUREMENT PRACTICES			
HR1	Percentage and total number of significant investment agreements that include human rights clauses or that have undergone human rights screening	T	34-36, 68-73, 76-79
HR2	Percentage of significant suppliers and contractors that have undergone screening on human rights and actions taken.	T	68-73, 76-79

SOCIAL PERFORMANCE INDICATORS		LEVEL OF COVERAGE	PAGE
CHILD LABOR			
HR6	Operations identified as having significant risk for incidents of child labor, and measures taken to contribute to the elimination of child labor	T	68-73, 76-79
FORCED AND COMPULSORY LABOR			
HR7	Operations identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of forced or compulsory labor	T	68-73, 76-79
SOCIETY			
COMMUNITY			
SO1	Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting	T	28-31, 34-36, 41, 64-65, 68-73, 78-79, 86
PUBLIC POLICY			
SO5	Public policy positions and participation in public policy development and lobbying	T	24, 50-57, 68-72
PRODUCT RESPONSIBILITY			
CUSTOMER HEALTH AND SAFETY			
PR1	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures	T	50-55, 60-63, 76-78
PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes	P	77, 79
PRODUCT AND SERVICE LABELING			
PR3	Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements	T	51, 55, 78
MARKETING COMMUNICATIONS			
PR6	Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship	T	53-54, 56-57
PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by type of outcomes	T	56

FOOD PROCESSING SECTOR SUPPLEMENT INDICATORS	LEVEL OF COVERAGE	PAGE
FPSS3 Percentage of production volume manufactured insides certified by an independent third party according to internationally recognised food safety management system standards	T	62-63, 76-77
FPSS4 Percentage of consumer product sold, by product category, that are lower in saturated fat, trans-hydrogenated fats, sodium and added sugars	T	51
FPSS6 Policy and practices to communicate ingredients, nutritional information and additives and their functions	T	51, 55, 62

REVIEW REPORT ON THE CORPORATE SOCIAL RESPONSIBILITY REPORT

To the Shareholders of
Ferrero International S.A.

- 1 We have reviewed the corporate social responsibility report (the “sustainability report”) of the Ferrero Group (the “Group”) as of August 31st, 2009. The directors of Ferrero International S.A. are responsible for the preparation of the sustainability report in accordance with the “Sustainability Reporting Guidelines” established by GRI - Global Reporting Initiative in 2006, as stated in the “about this corporate social responsibility report” paragraph. They are also responsible for determining the Group’s objectives in respect of sustainable development, performance and reporting, including the identification of stakeholders and material issues, and for establishing and maintaining appropriate performance management and internal control processes with respect to the reported performance information. Our responsibility is to issue this report based on our review.
- 2 We conducted our work in accordance with the criteria established for review engagements by the “*International Standard on Assurance Engagements 3000 - Assurance Engagements other than Audits or Reviews of Historical Financial Information*” (“ISAE 3000”), issued by the *International Auditing and Assurance Standards Board*. That standard requires that we comply with applicable ethical requirements (the “*Code of Ethics for Professional Accountants*” issued by the *International Federation of Accountants*), including independence requirements, and that we plan and perform the engagement to obtain limited assurance about whether the report is free from material misstatement. A limited assurance engagement is substantially less in scope than an audit. A limited assurance engagement on a sustainability report consists of making inquiries, primarily of persons of the Company responsible for the preparation of information presented in the sustainability report, and applying other evidence gathering and validation procedures, as appropriate. These procedures included:
 - comparing the economic and financial data presented in the subparagraph “some figures about our production” on page 13 of the sustainability report to the corresponding information and data included in the Group’s consolidated financial statements as of August 31st 2009, on which Deloitte S.A. issued the auditors’ report on March 2nd, 2010;
 - analyzing how the processes underlying the generation, recording and management of quantitative data included in the sustainability report operate. In particular, we have performed interviews and discussions with delegates of the Group to gather information on the information, accounting and reporting systems used in preparing the sustainability report;
 - analyzing how the processes underlying the generation, recording and management of the information reported in the “company values” paragraph operate. In particular, we have performed interviews and discussions with delegates of the Group and analysis, on a test basis, of the supporting documentation to gather information on the definition and internal communication of the Group corporate principles (Group Code of Ethics), as disclosed within this sustainability report;
 - analyzing the compliance of the qualitative information included in the sustainability report with the guidelines referred to in paragraph 1 of this report, and their overall consistency, in particular with reference to the sustainability strategy and policies and the determination of material issues for each stakeholder category;

- analyzing the stakeholder involvement process, in terms of methods used and completeness of persons involved, through analysis of the minutes of the meetings or any other information available about the significant features identified in the stakeholder involvement process;
- obtaining the representation letter signed by the legal representative of Ferrero International S.A. on the compliance of the sustainability report with the guidelines indicated in paragraph 1 and on the reliability and completeness of the information and data contained therein.

A review is less in scope than an audit carried out in accordance with ISAE 3000, and, therefore, does not enable us to obtain assurance that we would become aware of all significant matters and events that might be identified in an audit.

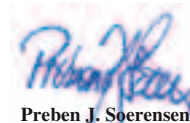
- 3 Since the Group's sustainability report is in its first year of publication, within our engagement, as requested by the management of the Group, we did not perform the following procedures:
 - collection of corroborating documents on the processes and internal control procedures used to combine, process and transmit quantitative data to the office that prepares the sustainability report;
 - analysis on a test basis of documentation supporting the preparation of the quantitative data relative to the sustainability report, to confirm the effectiveness of processes, their adequacy in relation to the objectives described, and that the internal control system correctly manages data and information.
- 4 Based on the procedures performed, except for the possible effects of the matters described in paragraph 3 above, nothing has come to our attention that causes us to believe that the sustainability report of the Group as of August 31st, 2009 is not prepared, in all material respects, in accordance with the "Sustainability Reporting Guidelines" issued in 2006 by GRI - Global Reporting Initiative, as set out in the "about this corporate social responsibility report" paragraph.

Deloitte.

Milan, June 11, 2010
DELOITTE ERS S.r.l.



Franco Amelio
State Authorised Public Accountant (Italy)
Corporate Responsibility Services



Preben J. Soerensen
State Authorised Public Accountant (Denmark)
Corporate Responsibility Services

This report has been translated into the English language solely for the convenience of international readers



Kinder, die an den Initiativen von Kinder + Sport teilnehmen (s. Seite 54)

Ferrero
Ufficio di Coordinamento CSR
187, Chaussée de la Hulpe
1170 Brüssel
Belgien

csr@ferrero.com
www.ferrero.com

Konzept und Design
mood comunicazione attiva srl
Rom

Das für diesen Bericht verwendete Papier ist aus recycelten Fasern von Ferrero-Verpackungen gewonnenes und mit Energie aus erneuerbaren Energiequellen hergestellte „Carta Buona“.

„Carta buona“ wird hergestellt von Favini, FSC-zertifiziert.



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REALIZZATO CON ENERGIA PURA

Energia Pura contribuisce a ridurre le emissioni di CO₂.